Privacy and Cookie Policy

Last updated: 11 June 2026

1. Introduction

Charles de Giorgio Ltd. (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This Privacy and Cookie Policy explains how we collect, use, store, and protect your personal data when you visit our website or contact us through our online services.

By using our website, you agree to the collection and use of information in accordance with this Policy.

Company Information

Company Name	Charles de Giorgio Ltd.
Registered Address	Triq il-Kan. Karmenu Pirotta, Birkirkara BKR 1114, Malta
VAT Number	MT11118610
Website	https://charlesdegiorgio.com/
General Email	admin@charlesdegiorgio.com
Data Protection	gdpr@charlesdegiorgio.com

For the purposes of the General Data Protection Regulation (GDPR) and applicable Maltese data protection law, Charles de Giorgio Ltd. is the Data Controller of your personal data.

2. Information We Collect

We may collect and process the following information:

Information You Provide Voluntarily

When you contact us through our website contact form, we may collect:

- Full name
- Email address
- Telephone number
- Company name (where applicable)
- Any information contained within your message

Information Collected Automatically

When you visit our website, we may automatically collect certain technical information, including:

- IP address
- Browser type and version
- Device and operating system information

- Pages visited
- Date and time of visits
- Referring website addresses
- Website usage statistics

3. How We Use Your Information

We use your personal information for the following purposes:

- To respond to enquiries submitted through our website
- To provide information about our products and services upon request
- To improve the functionality and performance of our website
- To analyse website traffic and user behaviour
- To maintain website security and prevent fraud
- To comply with legal and regulatory obligations

We do not sell, rent, or trade your personal information to third parties.

4. Legal Basis for Processing

We process personal data under one or more of the following legal bases:

Consent

Where you voluntarily submit information through our contact forms.

Legitimate Interests

To operate, improve, secure, and manage our website and business activities.

Legal Obligation

Where processing is required by applicable laws and regulations.

5. IP Addresses and Server Logs

When you visit our website, your device is automatically assigned an Internet Protocol (IP) address. An IP address contains information about the approximate location of your device (such as your country) and the name of your internet service provider. Under European Union data protection law, as applicable in Malta, IP addresses are treated as personal data.

Each time a page is requested, our web server automatically records technical information in log files. This information may include your IP address, browser type, operating system, date and time of access, the pages and files viewed, and referring website addresses.

We use this information, generally in aggregate form, to compile statistics on how our website is used, to administer and secure the website, to diagnose technical issues, and to improve the experience we offer. IP addresses and server logs are retained only for as long as necessary for these purposes.

6. Cookies and Similar Technologies

What Are Cookies

A cookie is a small text file of letters and numbers that is stored on your browser or device when you visit a website. Cookies allow a website to recognise your device, remember your preferences, and understand how you interact with the site, so that we can administer and improve it.

Types of Cookies We Use

We use the following categories of cookies:

- **Strictly necessary cookies.** These are required for the operation of our website and to enable its core functionality.
- **Analytical and performance cookies.** These allow us to recognise and count visitors and see how they move around the website, helping us to improve the way it works.
- **Targeting cookies.** These record your visit, the pages you have visited, and the links you have followed, so that our website and any advertising displayed on it are more relevant to your interests. We may share this information with third parties for this purpose.

Third-Party Cookies

Some cookies are placed by third parties, such as analytics and advertising providers, over which we have no direct control. These are typically analytical, performance, or targeting cookies and are subject to the privacy policies of the relevant third parties.

Managing Cookies

You do not have to accept cookies to use our website. You can manage or disable cookies through your browser settings, and most browsers also allow you to browse privately (for example, using private or incognito mode), which clears cookies at the end of each session.

Please note that blocking some types of cookies may affect the functionality of the website. Further information about cookies is available at www.allaboutcookies.org.

7. Analytics and Marketing Technologies

Google Analytics

We use Google Analytics to understand how visitors interact with our website. Google Analytics may collect information regarding website usage, device information, and browsing activity. The information collected helps us improve our website and services.

Meta (Facebook) Pixel

We use Meta Pixel to measure the effectiveness of our advertising campaigns and understand visitor interactions with our website. Meta may process certain information in accordance with its own privacy policies.

8. Data Sharing

We may share personal data with trusted third party service providers where necessary for the operation of our website and business, including:

- Website hosting providers
- Analytics providers
- Marketing and advertising platforms
- IT and security service providers

All third party providers are required to process personal data securely and in accordance with applicable data protection laws.

9. International Data Transfers

Some of our service providers may process personal data outside the European Economic Area (EEA). Where personal data is transferred outside the EEA, we ensure that appropriate safeguards are in place in accordance with European Union and Maltese data protection law, so that your personal data continues to receive an adequate level of protection.

10. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including legal, regulatory, accounting, or reporting requirements.

Contact form submissions are retained only for the period necessary to address the enquiry and maintain business records where appropriate.

11. Data Security

We implement appropriate technical and organisational measures to protect personal data against unauthorised access, disclosure, alteration, or destruction.

While we strive to protect your information, no method of internet transmission or electronic storage can be guaranteed as completely secure.

12. Your Rights Under GDPR

If you are located within the European Economic Area, you have the following rights:

- Right of access to your personal data
- Right to rectification of inaccurate information
- Right to erasure (“right to be forgotten”)
- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent at any time
- Right to lodge a complaint with the Office of the Information and Data Protection Commissioner (IDPC) in Malta, or with the data protection supervisory authority in your country of residence within the European Union

To exercise any of these rights, please contact our data protection team at:
Email: gdpr@charlesdegiorgio.com

13. Third Party Websites

Our website may contain links to third party websites. We are not responsible for the privacy practices, content, or policies of those websites.

We encourage you to review the privacy policies of any third party websites you visit.

14. Children’s Privacy

Our website is not intended for minors. We do not knowingly collect personal information from children.

If we become aware that personal data has been collected from a child without appropriate consent, we will take steps to delete that information promptly.

15. Changes to This Policy

We may update this Policy from time to time to reflect changes in legal requirements or our business practices.

Any updates will be published on this page with an updated revision date.

16. Contact Us

If you have any questions regarding this Policy or how your personal data is handled, please contact:

Company	Charles de Giorgio Ltd.
Address	Triq il-Kan. Karmenu Pirotta, Birkirkara BKR 1114, Malta
General Email	admin@charlesdegiorgio.com
Data Protection	gdpr@charlesdegiorgio.com
Website	https://charlesdegiorgio.com/